

## Health and Safety Policy

At MIX&VEND, the health and safety of our employees and customers is of utmost importance. We are committed to maintaining a safe working environment and ensuring the safe operation and maintenance of our vending machines. This policy outlines our approach to health and safety and the measures we have implemented to minimise risks.

### Training and Competence:

- All machine operators will receive comprehensive training on the safe operation of vending machines, including how to use them correctly and safely.
- Operators will be trained on proper restocking procedures, ensuring that they handle products safely and efficiently.
- We provide operators with disinfectant spray and cloths to clean machine buttons, glass, and other frequently touched areas to maintain cleanliness and hygiene standards.
- Hand sanitisers will be provided to operators to keep in their vehicles, promoting regular hand hygiene.
- Operators will also be trained in proper lifting techniques to minimise the risk of injuries.

### Personal Protective Equipment (PPE):

- Operators will be provided with appropriate personal protective equipment (PPE) such as masks and gloves to use if required, ensuring their safety during machine operations.
- The use of PPE will be encouraged and supported through regular training and reminders.

### Product Safety and Quality:

- Before placing products into vending machines, operators will check each item's sell-by date to ensure only fresh and safe products are provided to customers.
- This practice ensures that customers receive quality products and reduces the risk of consuming expired or unsafe items.

### Machine Testing and Maintenance:

- All vending machines undergo extensive testing before and upon delivery to ensure they are in safe working order.
- Regular maintenance and inspection schedules are implemented to identify and address any potential safety concerns promptly.

### Site Assessment and Delivery:

- Sites where vending machines are to be installed will be surveyed prior to delivery to assess the safest and most practical route for installation.

- Delivery personnel are trained on proper techniques for moving vending machines using appropriate equipment such as pallet trucks.

Compliance with Client Health and Safety Rules:

- We work closely with our clients to ensure that our operations align with their specific health and safety requirements and guidelines.
- We adapt our procedures and practices to comply with any client-specific rules and regulations, ensuring a safe working environment for our employees and customers.

Continuous Improvement:

- We are committed to continuously reviewing and improving our health and safety practices.
- Feedback from employees and customers is actively sought to identify areas for enhancement and implement necessary improvements.

This health and safety policy is regularly reviewed and updated to reflect any changes in regulations, industry best practices, and operational requirements. We ensure that all employees are aware of and understand this policy and their responsibilities regarding health and safety.

We are dedicated to fostering a culture of health and safety and providing a safe working environment for our employees and customers. By adhering to this policy and implementing best practices, we aim to minimise risks and create a safe and secure environment for all.

If you have any further questions or concerns regarding this health and safety policy, please do not hesitate to contact us via webform at [www.mixandvend.co.uk](http://www.mixandvend.co.uk).

